



**WHAT WE [ ] MAKE IT**

**DRAFT COUNCIL PLAN  
2025-2035**

Adopted XXXX

Incorporating the *Strategic Community Plan* and *Corporate Business Plan*

# Acknowledgement of Country

The City of Karratha acknowledges the Traditional Owners throughout this vast land and their continuing connection to the land, waters and community. We pay our respects to Elders past, present and emerging; and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

## Acknowledgements

The City of Karratha thanks everyone who contributed to this plan by joining the What We Make It conversation.

We thank you and look forward to working together as we strive to achieve the City's vision.

Prepared with the assistance of



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## MESSAGE FROM THE MAYOR



I am proud to share the City of Karratha's Council Plan 2025 - 2035, shaped by your voices, vision and aspirations. This plan reflects our strong community spirit and sets our path forward. Thank you to everyone who contributed to the 'What We Make It' engagement campaign.

The insights from more than 900 contributors shows what we value: our strong sense of community, connection to the natural environment, our rich Aboriginal culture and heritage, the diversity of our community, and our outdoor lifestyle. This is the place we call home.

We aim for Karratha to take its place on the State, national and international stage. We power the State and national economy. This is a pivotal time in our history, where we need to boldly look further to imagine our industry transformation, what our contribution will be, and how our community will benefit. We need to grow in a way that secures our future, while ensuring our whole community will always be proud to call Karratha home.

**Daniel Scott**  
Mayor, City of Karratha

## MESSAGE FROM THE CEO

As CEO of the City of Karratha, I am pleased to present our Council Plan 2025 – 2035, combining the Strategic Community Plan and Corporate Business Plan into one streamlined document.

This plan recognises the strengths in our community and sets out clear strategies to advance economic opportunities, improve facilities, and safeguard our environment. It also prioritises recognition of Traditional Owners, inclusive growth and balanced investment to ensure all of our five towns thrive.

As an organisation, we are committed to implementing this plan with diligence, fostering partnerships, and leveraging local expertise.

Regular updates will be provided to keep you informed on our progress as we work together to achieve our shared goals.

**Virginia Miltrup**  
Chief Executive Officer, City of Karratha



# INTRODUCTION

## What is the Council Plan?

The Western Australian Integrated Planning and Reporting (IPR) Framework aims to ensure Council's decisions take the community's vision and priorities into account and deliver the best results possible within available resources. All local governments in Western Australia follow the IPR Framework.

The Council Plan (this document) incorporates the Strategic Community Plan and the Corporate Business Plan. Part A, the Strategic Community Plan, outlines the roadmap for our City's future, detailing the long-term vision, goals, objectives and priority focus areas for change.

Part B, the Corporate Business Plan, details the measures, services, and key actions for the first four years of the plan.

The Long Term Financial Plan, Asset Management Plans and Workforce Plan show how the Plan will be managed and resourced (see page 42).

The Annual Budget resources the relevant year of the Council Plan, with any adjustments as needed.

While this is a ten-year plan, it is not static. Rather, it is a "rolling" plan. Part A is reviewed every two years. The reviews alternate between a minor review (updating as needed) and a major review, which involves re-engaging with the community on the vision. Part B is reviewed annually.

## Community engagement

The City undertook extensive community engagement in the development of this plan. The 'What We Make It' engagement program involved over 900 contributors. After that, we developed a draft Strategic Community and undertook consultation on that document, prior to completing the Council Plan.

The engagement process and key findings are outlined on pages 10 to 12.

## How will the Council Plan be used?

The plan will be used to:

- ensure our strategies and plans give effect to our vision and priorities
- align our annual work programs and budgets to the delivery of the plan
- support our partnerships, advocacy and grant applications
- enable regular monitoring and reporting

## How to read this plan

### Our Roles

This section shows the City's key responsibilities – delivery, regulation, empowerment, partnership and advocacy for the community. It explains how we work with others, including residents, businesses, industry, not-for-profits and other levels of government to achieve shared outcomes.

### Our Goals

This section sets out the long-term aspirations for our community, guiding our planning and decision-making. These goals reflect community feedback and align with the vision of the Council Plan.

### Our Services

This part lists the core services and programs the City undertakes to meet community needs and help deliver this plan. These range from essential infrastructure and waste management to recreation, cultural, and environmental services. They are grouped under the goal on a best fit basis, while recognising that many services contribute to more than one goal.

### For each goal

#### *Description*

What the goal represents, strongly influenced by the community's aspirations.

#### *Objectives*

The direction for each goal, providing clear guidance when prioritising our actions.

#### *Priority focus areas*

The key areas of emphasis that will drive progress towards each goal. These focus areas address the most pressing community needs and opportunities.

#### *Success measures*

How we'll track progress and evaluate success in achieving each goal at a high level, using measurable and transparent indicators.

#### *Services*

A description of the services that contribute to that goal and whether the level of service is being maintained or increasing. The 'enabling' services are also described – these are mainly internal and contribute across all the goals.

#### *Key projects/actions over next four years*

The key projects and actions that will contribute to the objectives and priority focus areas of each goal (and the enabling services), over and above 'business as usual'.

### Resourcing the plan

This section explains how the City will allocate resources – people, funding, and assets – to achieve the goals, objectives and priorities outlined in the plan. It ensures our actions are sustainable and financially responsible and achievable.

### Staying on track

This is where we explain how the City will monitor progress, manage risks, and report back to the community to ensure accountability and transparency throughout the plan's lifecycle.

## PART A: STRATEGIC COMMUNITY PLAN

Our vision for the City of Karratha

Australia's most liveable regional city. The place we are proud to call home.

Our guiding commitments

We will uphold the following commitments as we implement this plan.

### Place-based

Tailoring policies and services to the unique needs, characteristics, and aspirations of local communities.

### Culturally-informed

Respecting and uniting diverse cultural identities and values, including Traditional Owners, in planning and decision-making processes.

### Inclusive

Ensuring equitable access to resources and services, fostering participation and belonging for all community members.

### Sustainable

Balancing economic, environmental, and social factors to support long-term community wellbeing and resilience.

### Dynamic

Embracing innovation and adaptability to address emerging challenges and opportunities.

### Fair

Promoting fairness, transparency, and equity while challenging inequalities and upholding individual rights.

## Our Goals and Priority Focus Areas for achieving the 2035 Vision

<div>1</div> <div>We respect Aboriginal peoples' Cultural Authority and connection to Ngurra (Country)</div> <ul style="list-style-type: none"> <li>▪ Recognition of Aboriginal leadership</li> <li>▪ Genuine and meaningful engagement with the Aboriginal community</li> <li>▪ Reconciliation and truth telling</li> <li>▪ Support for on Ngurra (Country) activities</li> <li>▪ Support for Aboriginal peoples' self-determination, prosperity and wellbeing</li> <li>▪ Culture, art and heritage recognition and celebration, led by Traditional Owners and Ngarda-ngarli (Aboriginal people)</li> </ul>					
<div>2</div> <div>Our community is welcoming, connected, vibrant, healthy, and safe</div> <ul style="list-style-type: none"> <li>▪ Community infrastructure</li> <li>▪ Water play and indoor leisure and recreation</li> <li>▪ Opportunities to make new connections, especially for newcomers</li> <li>▪ Access to health services</li> <li>▪ Family and domestic violence</li> </ul>	<div>3</div> <div>Everyone is included</div> <ul style="list-style-type: none"> <li>▪ Lifestyle Village and aged care facilities</li> <li>▪ Improve Disability Access and Inclusion throughout the City</li> <li>▪ Celebration of our diverse community, and addressing discrimination</li> </ul>	<div>4</div> <div>Our places and spaces are functional, attractive and reflect our unique identity</div> <ul style="list-style-type: none"> <li>▪ Planting, public art, shade, seating, water stations, signage, public toilets</li> <li>▪ Public transport solutions within and between towns</li> <li>▪ Land use planning</li> </ul>	<div>5</div> <div>We respect and care for the natural environment</div> <ul style="list-style-type: none"> <li>▪ Waste management and resource recovery</li> <li>▪ Foreshore protection and enhancement</li> <li>▪ Environmental sustainability, including decarbonisation</li> </ul>	<div>6</div> <div>The local economy is diverse and thriving, with opportunities for all</div> <ul style="list-style-type: none"> <li>▪ Affordable and diverse housing</li> <li>▪ Higher education, training and innovation</li> <li>▪ Tourism development</li> <li>▪ Small to medium business support and diversification</li> <li>▪ Aboriginal economic participation</li> <li>▪ Interstate and international connections</li> </ul>	<div>7</div> <div>Our civic leaders are innovative, listening and balanced in meeting community needs</div> <ul style="list-style-type: none"> <li>▪ Proactive community engagement with all segments of the community</li> <li>▪ Industry and government advocacy and partnerships</li> <li>▪ Equalise townscape standards across the towns</li> </ul>

# ABOUT US

## Our City

The City of Karratha is the heart of civic, cultural and economic life in the North-West of Western Australia.

The towns of Dampier, Roebourne (Ieramugadu), Point Samson (Mulhagurla), Wickham and Karratha sit within the traditional lands of the Ngarluma people, with a history reaching back more than 30,000 years.

The area now known as the City of Karratha also includes traditional lands of the Yindjibarndi, Mardudhunera, Yaburara and Wong-Goo-Tt-Oo peoples.

European settlers first landed at Cossack in 1863 and established pastoral stations. As the settlements grew into towns, other industries such as pearling, mining (gold, tin and lead) and fishing emerged.

The iron ore industry began in the early 1960s. Dampier was chosen as the port for Hamersley Iron's operations, signalling the beginning of major development in the area.

Today, iron ore, salt and gas, pastoralism and fishing remain mainstays of our economy, while newer industries, like tourism and renewables, leverage the advantages of our richly unique area.

Our City has a diverse natural environment, from rich marine waters and offshore islands, to beaches and mangrove forests, to inland mountain ranges with cliffs, deep gorges and grass plains.

We are an attractive and contemporary City with substantial cultural, entertainment, and recreational facilities and events. The Red Earth Arts Precinct and Karratha LeisurePlex are major regional facilities.

Our City is known for being resilient and trailblazing. This spirit has seen us withstand cyclones as well as times of global social and economic disruption. We have built a reputation as a major regional hub for new ideas, investment and innovation.

We're building on our strengths and looking ahead to create an exceptional City that all residents can proudly call home.



## People

The population of the City of Karratha is 24,237<sup>1</sup>. All figures below are from 2021 Census. The population is forecast to increase to 27,106 over the term of this plan<sup>2</sup>, an increase of 2,869. (infographic style as per SCP)

Demographic	City of Karratha	Western Australia
Aboriginal and Torres Strait Islander peoples <sup>3</sup>	12%	3.3%
Male:Female ratio	54:46	50:50
People with disability (core need for assistance)	2%	4.6%
Median age	32	38
Children and young teens (0-14)	25 %	19%
Working age (15-64)	71%	65%
Seniors (65+)	3%	16%
Born overseas	19%	38%
Volunteering	16%	16%
Unemployment rate	3%	5%
Workforce participation rate	69%	64%
Median household weekly income	\$3,158	\$1,815
Completed Yr 12+	60%	66%

<sup>1</sup> 2023 ABS Estimated Resident Population

<sup>2</sup> REMPLAN, City of Karratha, 2025

## Place

Our City is made up of five unique towns, and the historic village of Cossack. We are situated 1,535km north of Perth, and cover 15,882 square kilometres.

**Dampier** blends industrial significance with natural beauty and a small-town feel. It is located on the doorstep of the Dampier Archipelago, renowned for internationally significant reefs and marine species. The Burrup Peninsula is home to the richest prehistoric rock art collections in the world.

**Roebourne (Ieramugadu)** was the first town to be established between Geraldton and Darwin. It is a place that holds historical and cultural significance of state and national importance. The town has a vibrant and rich Aboriginal arts scene.

**Point Samson (Mulhagurla)** is a relaxed and picturesque coastal village, famous for its beaches, fishing spots, natural environment and fresh seafood.

**Wickham** is a mining company town with a wide range of amenities, peaceful beaches, and proud community-focused lifestyle.

**Cossack (Bajinhurrba)** was originally established as the North West's main shipping port and was the birthplace of Western Australia's pearling industry. Restored stone buildings provide fascinating insights into Cossack's history.

**Karratha** is undergoing a radical transformation, evolving from a mining town into a dynamic regional city. Karratha has a range of modern high-quality amenities and popular natural attractions including Murujuga National Park and Hearson's Cove.

<sup>3</sup> Census data is likely to under-represent Aboriginal and Torres Strait Islander people

## Economy

The City of Karratha is of global significance, hosting multi-national corporations and exporting resources worldwide. With a long history of exporting iron ore, liquefied natural gas, and salt and ammonium products, the City of Karratha is poised for a new era of economic growth. Several major mining, energy, and industrial infrastructure projects are in the pipeline, while key sectors under exploration for future development include tourism, renewable energy, manufacturing, and aviation and drone technology.

(infographic style as per SCP)

Gross Regional Product \$14.680 billion (2025)<sup>4</sup>

Annual economic output \$21.313 billion (2025)<sup>2</sup>

1,187 businesses<sup>5</sup>

14,910 jobs<sup>2</sup>

Top three industries by employment are Iron Ore Mining; Other Non-Metallic Mineral Mining and Quarrying; and Oil and Gas Extraction<sup>6</sup>.

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<sup>4</sup> REMPLAN, City of Karratha, 2025

<sup>5</sup> 2023 ABS Counts of Australian Businesses

<sup>6</sup> 2021 ABS Census

## Strengths

The City of Karratha is a leading regional centre with considerable strengths.

(each opportunity to have an icon as per SCP)

**Aboriginal cultural heritage and population:** the local area is rich in Aboriginal culture and heritage, with local Aboriginal people maintaining strong and ongoing connection to Ngurra (Country), culture, and language.

**Increasing population diversity:** the local economy is a magnet for a diverse population base, supporting global connections and a healthy multicultural community.

**Thriving arts scene:** exceptional facilities and a rich talent pool of local artists combine to create a strong and growing arts scene.

**Geographic position and economic significance:** economic activity in the City of Karratha, and the Pilbara region generally, plays a vital role in driving the national economy.

**Natural landscape:** the natural landscape across the area covered by the City of Karratha is unique and nothing short of spectacular.

**Outdoor lifestyle:** the natural environment offers abundant opportunities for passive and active leisure, recreation and sport.

## Challenges

Many of the following challenges are interrelated. Solutions need to be cohesive, with long term community wellbeing at the forefront.

(each challenge to have an icon as per SCP)

**Affordability:** the high cost of living puts considerable pressure on many individuals and families, and is a challenge for population attraction and retention.

**Available housing and housing choice:** there is a lack of available, affordable and diverse housing for families to singles, across age and income groups, and housing style preferences.

**Economic diversification:** business in the region is heavily reliant on resource industries with a relatively narrow range of small and medium enterprises, and a weak innovation system.

**Settlement challenges:** newcomers are a feature of the community, however, some groups face challenges in settling, resulting in reduced wellbeing for those groups and missed opportunities for the community to tap into the strengths of diverse migrants.

**Liveability gaps:** there are significant gaps in health and community services, town amenity, and year-round climate-appropriate recreation and leisure activities, for all ages and abilities.

# LISTENING TO THE COMMUNITY

## Consultation on the Draft Strategic Community Plan

Following the initial engagement process “What We Make It” (outlined below), the draft Strategic Community Plan was developed. It was approved for public consultation by the Council on 31 March 2025. The draft plan was available online for review between 1 April 2025 and 27 April 2025. It was also available in hardcopy at all public libraries, the Karratha Administration Building and Roebourne Post Office. There were several face-to-face opportunities to provide feedback, as shown in the table below.

Activity/Event	Dates 2025
Dampier Beach Side Market	6 April
Independent Engagement Activity at Community Hub, Roebourne (Ieramugadu)	10 April
Youth Week concert and markets in Karratha	11 April
Senior Thai Chi Activities in Karratha	15 April
Independent Engagement Activity at Community Hub, Roebourne (Ieramugadu)	16 April
Youth Week event - rock climbing in Wickham	17 April
Point Samson Makers’ Market	27 April

Fourteen comments or submissions were received. The main items of feedback are summarised in the table below.

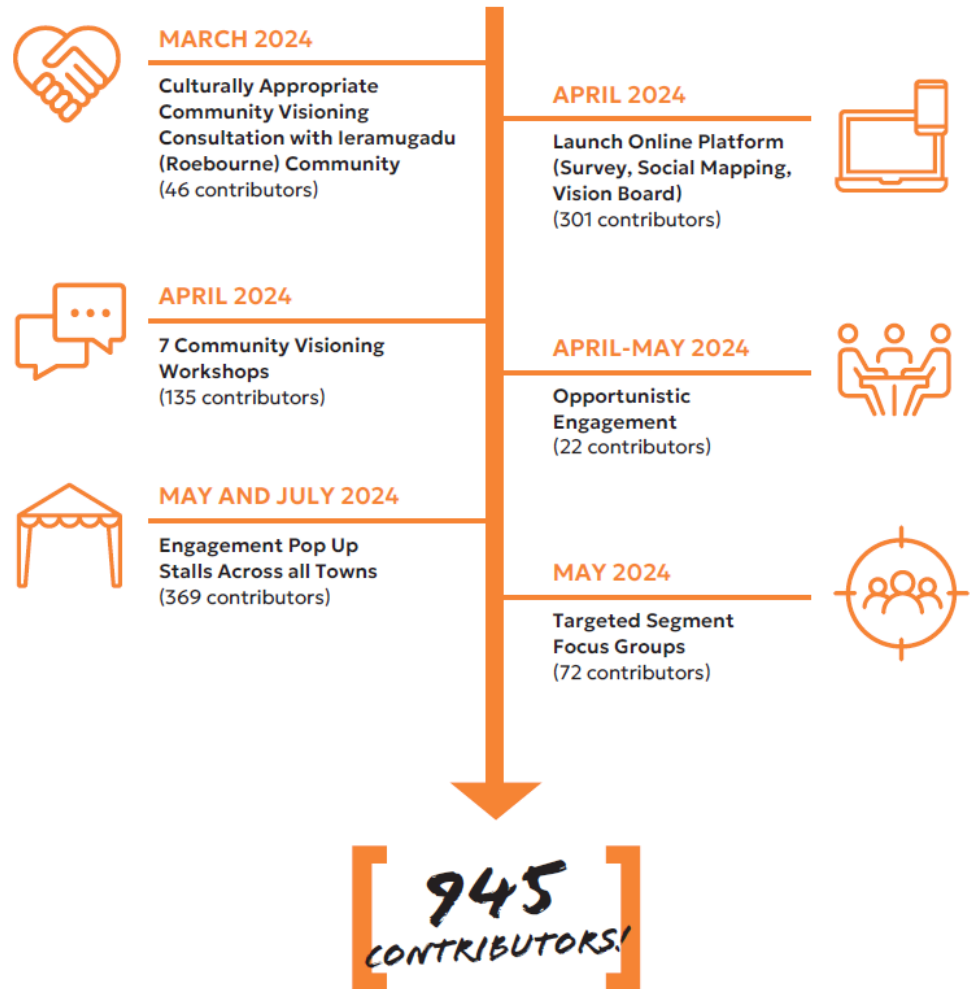
Feedback	Response
Vision doesn’t sit right with the community.	Vision revised to incorporate ‘most liveable region in Australia’. The big picture for the economic future of the City of Karratha will be covered in the proposed ‘Karratha 2050’ project.
Community needs endorsed – aged care facilities, public transport, housing, youth, community safety, CBD enhancement, tourism, expanded flight routes.	These points were already captured within the Plan. Positive feedback noted with appreciation.
Should aim to eliminate FIFO workforce.	The plan aims to strengthen the local economy and employment. Eliminating the FIFO workforce is not seen as a realistic or desirable aim.
Use correct Aboriginal terms and place names, and note census limitations.	Corrections and note made.
Strengthen support for Aboriginal leadership, self-determination, and wellbeing.	This area strengthened as a priority focus area.

## Initial Engagement

In developing this plan, the City engaged with the community on a wider and deeper level than in the past. The *What We Make It* engagement program consisted of a series of conversations, some more structured, some less so. It took the engagement to where the people were in their own communities. There were specific conversations to capture the voices of community groups who are sometimes not heard. Online opportunities for input were provided. If none of those options worked for a particular person, business or group, they could call, email or arrange to meet the City's engagement officers.

The questions were open ended and invited everyone to speak their mind freely. The community's input was thoughtful, constructive and positive. Overall, 945 people contributed.

The full report of the initial engagement can be found here. [\[Insert link\]](#)



## WHAT YOU'VE TOLD US

### Your vision

The place we're proud to call home, where we have the opportunities and lifestyle of a City, the close-knit community of a country town, and one of the greatest natural environments in the world.

### You value

- Our heartfelt connection to each other, our towns, and the natural wonders on our doorstep.
- Our relaxed, balanced lifestyle and sense of freedom.
- The rich culture and heritage of the Ngarluma people.

### You want more/better

- Arts, culture, markets and community events
- Sport, recreation, leisure, and community facilities and activities
- Health services and wellness support
- Welcoming of newcomers
- Healing, truth telling and reconciliation
- Attractive, clean, green, shaded and well-maintained towns
- Inter-town transport solutions
- Available, affordable and diverse housing
- Small business and start-up support
- Tourism development
- Direct inter-state and international air travel options

# OUR ROLES

(each role to have an icon as per SCP)

## Deliver

Play a lead role in delivering services, programs, facilities, and infrastructure to respond to community aspirations and meet their needs.

## Regulate

Provision of statutory services including development and review of local laws; planning and building approvals; strategic town planning; and public health services (e.g. food premises approvals) as well as Ranger and Emergency Management activities to ensure compliance and maintain community standards.

## Empower

Facilitate and support others to deliver services and programs to the community.

## Partner

Collaborate and build partnerships with others to achieve shared goals and deliver community outcomes.

## Advocate

Advocate on behalf of the community to influence decisions and secure resources to meet the needs of the community.

## OUR GOALS

<div>1</div> We respect Aboriginal peoples' Cultural Authority and connection to Ngurra (Country)					
<div>2</div> Our community is welcoming, connected, vibrant, healthy, and safe	<div>3</div> Everyone is included	<div>4</div> Our places and spaces are functional, attractive and reflect our unique identity	<div>5</div> We respect and care for the natural environment	<div>6</div> The local economy is diverse and thriving, with opportunities for all	<div>7</div> Our civic leaders are innovative, listening and balanced in meeting community needs

The goals are set out the aspirations for our community, guiding our planning and decision-making for the services shown in the next section. These goals are inter-related, informing each other and working together to deliver on our vision.

Goal one is an overarching goal that guides the direction and intent of all other goals in this plan. Its objectives will inform and shape the implementation of every goal to ensure cultural respect remains central throughout.

As outlined above, the City of Karratha performs a number of different roles. The City cannot achieve these goals on its own. Partnership with the community, Traditional Owners, government, industry and other key stakeholders is a critical success factor.

Section B shows the detail of each goal: a description, objectives, priority focus areas, success measures, levels of service, and key projects and actions over the next four years, over and above 'business as usual'.



# ALIGNMENT WITH STATE GOVERNMENT PRIORITIES

Our Council Plan is unique and specific to the City of Karratha, while also aligning with the priorities of the WA State Government<sup>7</sup>.

Goals	State Government 24/25 Priorities TO BE UPDATED (25/26 PRIORITIES FORTHCOMING)											
	Initiatives to support Aboriginal wellbeing	Cost of living support	Taking action on climate change	Health and our hospitals	Mental health	Investing in housing	Building stronger, fairer communities	Community safety	Diversifying economy, future jobs	Investing in education and training	Transport, roads and ports	Investing in our regions
We respect Aboriginal peoples' Cultural Authority and connection to Ngunna (Country)	●			●	●	●	●	●	●	●		●
Our community is welcoming, connected, vibrant, healthy, and safe	●			●	●	●	●	●		●		●
Everyone is included	●					●	●	●		●		●
Our places and spaces are functional, attractive, and reflect our unique identity	●		●	●	●	●	●	●			●	●
We respect and care for the natural environment	●		●				●		●			●
The local economy is diverse and thriving, with opportunities for all	●	●				●			●	●		●
Our civic leaders are innovative, listening and balanced in meeting community needs	●	●	●	●	●	●	●	●	●	●	●	●

<sup>7</sup> WA Budget Overview 2024-25

## ALIGNMENT WITH FEDERAL GOVERNMENT PRIORITIES

Goals	Federal Government 25/26 Priorities						
	Helping with the cost of living	Health – strengthen Medicare	Housing – making it easier to buy and rent	Education – investing in every stage	Recovery and rebuild from natural disasters	Building a stronger economy	Broadening opportunity and increasing equality
We respect Aboriginal peoples' Cultural Authority and connection to Ngurra (Country)			●	●	●		●
Our community is welcoming, connected, vibrant, healthy, and safe		●	●	●	●		●
Everyone is included			●	●	●		●
Our places and spaces are functional, attractive, and reflect our unique identity			●		●		
We respect and care for the natural environment					●		
The local economy is diverse and thriving, with opportunities for all	●		●	●	●	●	
Our civic leaders are innovative, listening and balanced in meeting community needs	●	●	●	●	●	●	

## PART B: CORPORATE BUSINESS PLAN

### Our Services

Council will deliver and support ongoing services that contribute to achievement of the vision and each goal.

<b>1</b> We respect Aboriginal people's cultural authority and connection to Ngurra (Country)					
<ul style="list-style-type: none"> <li>Aboriginal Engagement</li> </ul>					
<b>2</b> Our community is welcoming, connected, vibrant, healthy, and safe	<b>3</b> Everyone is included	<b>4</b> Our places and spaces are functional, attractive, and reflect our unique identity	<b>5</b> We respect and care for the natural environment	<b>6</b> The local economy is diverse and thriving, with opportunities for all	<b>7</b> Our civic leaders are innovative, listening and balanced in meeting community needs
<ul style="list-style-type: none"> <li>Arts &amp; Culture</li> <li>Events &amp; Activation</li> <li>Sport &amp; Recreation</li> <li>Community Planning</li> <li>Community Facilities</li> <li>Libraries</li> <li>Local History</li> <li>Community Safety</li> <li>Environmental Health</li> <li>Ranger Services</li> <li>Emergency Management</li> </ul>	<ul style="list-style-type: none"> <li>Diversity, Equity &amp; Inclusion</li> <li>Early Years</li> <li>Families &amp; Children</li> <li>Youth</li> <li>Older Adults</li> <li>Sponsorship and Grants</li> </ul>	<ul style="list-style-type: none"> <li>Foreshore Management</li> <li>Streetscapes</li> <li>Parks Maintenance</li> <li>Roads, Drainage &amp; Footpaths</li> <li>Building maintenance</li> <li>Strategic Town Planning</li> <li>Statutory Town Planning</li> <li>Building Services</li> <li>Engineering Services</li> <li>Sanitation</li> </ul>	<ul style="list-style-type: none"> <li>Environment &amp; Sustainability</li> <li>Waste Management</li> <li>Litter Control</li> <li>Open Space Management</li> </ul>	<ul style="list-style-type: none"> <li>Housing</li> <li>Economic Development</li> <li>Tourism Development</li> <li>Visitor Servicing</li> <li>Airport Management</li> </ul>	<ul style="list-style-type: none"> <li>Community Engagement</li> <li>Advocacy &amp; Government Relations</li> <li>Industry Partnerships</li> <li>Council Support</li> <li>Customer Service</li> <li>Cemetery Management</li> <li>Property Management</li> </ul>
<b>Enabling services</b>					
<ul style="list-style-type: none"> <li>Project Management</li> <li>Finance</li> <li>Procurement &amp; Contracts</li> <li>Depot &amp; Stores</li> <li>People &amp; Culture</li> <li>Knowledge and Records Management</li> <li>Plant &amp; Fleet</li> <li>Governance &amp; Policy</li> <li>Strategic Asset Management</li> <li>Business Performance</li> <li>Information Technology</li> </ul>					

# GOAL 1

## We respect Aboriginal peoples' cultural authority and connection to Ngurra (Country)

Our community is enriched by the culture and heritage of the Traditional Owners and all Aboriginal people living in our City.

We recognise and celebrate Aboriginal culture, building a shared pride in the ancient history of Australia through the sharing of culture. We embrace truth telling and reconciliation.

Aboriginal cultural knowledge and practice is sustained and passed on to new generations, enabled by ongoing access to Ngurra (Country).

Genuine and meaningful engagement with Aboriginal leaders and the wider Aboriginal community underpins how we work together in planning and decision-making processes.

### Objectives

- 1.1 Foster understanding and respect for Traditional Owner and Aboriginal culture and histories in the City of Karratha
- 1.2 Develop and implement authentic partnership processes with Traditional Owners and other Aboriginal communities in the City of Karratha
- 1.3 Support opportunities for Traditional Owners to exercise Cultural Authority, access Ngurra (Country) and practice lore and culture
- 1.4 Recognise and celebrate the history, heritage and cultures of Traditional Owners and Ngarda-ngarli (Aboriginal people) in the public realm

### Success measures

Indicators	Targets
Deliver Reconciliation Action Plan (RAP) actions, in partnership with Ngarda-ngarli (Aboriginal people)	100%
Satisfaction of Aboriginal and non-Aboriginal residents with the value and celebration of Aboriginal histories, heritage and cultures	Increase

### Priority focus areas

- Recognition of Aboriginal leadership
- Reconciliation and truth telling
- Genuine and meaningful engagement with the Aboriginal community
- Support for Aboriginal peoples' self-determination, prosperity and wellbeing
- Support for on Ngurra (Country) activities
- Culture, art and heritage recognition and celebration, led by Traditional Owners and Ngarda-ngarli (Aboriginal people)people

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Aboriginal Engagement	Facilitating Aboriginal involvement in civic leadership and City decision-making processes and to inform the development of City services, projects and programs. Nurture relationships with traditional owners, Aboriginal Corporations and community groups on Aboriginal community matters. Strengthen the City's cultural competency.	●		●	●		↑

## Key projects/actions over the next four years

Further actions will be added once the Reconciliation Action Plan is complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop and implement a Reconciliation Action Plan (new)	●	●	●	●
Establish a process for engagement and relationship building with Aboriginal leaders and the wider Aboriginal community, including leadership meetings between the City's leaders and leaders within the Aboriginal community	●			
Work in partnership with Ngarluma Aboriginal Corporation on access to the Yaburara Trail and broader Karratha hills	●	●	●	●

# GOAL 2

**Our community is welcoming, connected, vibrant, healthy, and safe**

Connection with family, friends and community is central to this goal. Community events, arts and cultural activities, sport, recreation and leisure enable families, friends and communities to be together.

Opportunities for connection, vibrancy and healthy activity are closely inter-woven.

Our community is safe and feels safe. This includes safety in public spaces and in the home. We join forces with other organisations and the community to address anti-social behaviour and family domestic violence.

We advocate for our community to have access to a full suite of health and community services and facilitate public health outcomes.

## Objectives

- 2.1 Increase events, arts and cultural activities
- 2.2 Provide community centres, spaces and facilities to cater for diverse groups and needs
- 2.3 Provide sport, recreation, cultural and leisure facilities and year-round activities, for all ages and abilities
- 2.4 Advocate for, facilitate and support the provision of a full suite of health and community services
- 2.5 Promote community safety and public health

## Priority focus areas

- Community infrastructure
- Water play and indoor leisure and recreation
- Opportunities to make new connections, especially for newcomers
- Access to health services
- Family and domestic violence

## Success measures

Indicators	Targets
Number of City events, markets, arts and cultural activities per year	Increase
Community Survey ratings for performance of 'Leisure, Recreation, and Entertainment'	Increase
Community Survey ratings for performance of 'Access to Health Services'	Increase
Community Survey ratings for performance of 'Safety, Security and Policing'	Increase
Average performance across all our 'Facilities'	Increase
Community Survey ratings for performance of 'Sense of Community'	Increase
Deliver Public Health Plan actions	100%

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Arts & Culture	Deliver a range of community programs and projects that develop arts and cultural practices. Celebrate and share diverse cultural experiences, including multicultural, Ngarluma and other Aboriginal cultures.	●		●	●	●	↑
Events & Activation	Deliver place-based activations that celebrate community identity. Program and manage a diverse range of community events and provide community event coordination services for event organisers.	●		●	●	●	↑
Community Planning	Undertake strategic planning for new or upgraded community infrastructure and public spaces, in light of community needs and aspirations. It includes strategies, masterplans and concept plans are in place to guide implementation. Provide research, policy and technical advice to support the delivery of Council's community services as required.	●					
Community Facilities	Manage community facilities, recreation centres and sporting infrastructure, including aquatic centres, recreation centres, community hubs, halls, pavilions, and ovals. This includes Karratha Leisureplex, Wickham Recreation Precinct, Roebourne Aquatic Centre, Indoor Play Centre, etc.	●		●	●	●	↑
Libraries	Manage library collections, programs and workshops. Provide access to information services and enable free digital access and inclusion.	●					—
Local History	Collect, conserve and celebrate the City's rich local history collection. Support access to the collection and deliver programs to promote City heritage.	●			●		↑
Sport & Recreation	Delivery of aquatic and leisure programs, including swimming lessons for all ages and abilities, group fitness classes, and social sporting competitions.	●		●	●	●	↑
Community Safety	Work in partnership with the community, local agencies, and law enforcement to develop and deliver initiatives to reduce crime, prevent antisocial behaviour, and promote a sense of safety and wellbeing for all members of the community.	●	●	●	●	●	↑
Environmental Health	Deliver public health services, including food premises and public pool inspections; health approvals (e.g. septic, events, noise) and compliance enforcement; Mosquito management and education regarding mosquito borne viruses.	●	●	●	●	●	—

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Ranger Services	Provide community education and compliance on matters such as animal control, off-road vehicles, parking, bushfire and cyclone inspections, and litter control.	●	●				—
Emergency Management	Plan for, and coordinate responses to, local emergency management, including Volunteer Brigade and SES management; Local Emergency Management Arrangements (LEMA); Local Recovery Plan (LRP) and Bushfire Risk Management Plan.	●	●		●		—

### Key projects/actions over the next four years

While some key projects/actions are already in the pipeline (see table below), others will be added once the Community Infrastructure Plan and Place Plans are complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Karratha Leisureplex upgrades (water slide, outdoor court enclosure, carpark adjacent to oval)	●	●		
Kevin Richards Memorial Oval redevelopment (multi-purpose hardcourts, upgrade pavillion, carpark and road linkages)	●	●	●	
Karratha Bike Facility (new)	●	●		
Dampier Masterplan delivery	●	●	●	●
Windy Ridge Recreation Precinct development (new)	●	●	●	
Hampton Oval lighting (new)	●	●		
Wickham Recreation Precinct Hard Court Shade (new)	●	●	●	
Wickham Recreation Precinct Oval upgrade	●			
Wickham Recreation Precinct Sports Pavillion (new)			●	●
Wickham Bike Facility (new)	●			
Wickham South Youth Recreation Area (new)	●			
Roebourne Recreation Precinct development (new and upgrade)	●	●	●	●
Point Samson entry statement (new)	●			



Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Point Samson entrance bay upgrade	●	●		
Pope's Nose upgrade	●			
Review Karratha LeisurePlex Improvement Plan		●		
Review Red Earth Arts Precinct Improvement Plan			●	
Develop Wickham Recreation Precinct Improvement Plan (new)		●		
Undertake Water Park feasibility	●			
Review Dampier Masterplan	●			
Review Searipple Masterplan		●		
Develop Richardson Way Masterplan (new)	●			
Develop Bulgarra Oval Masterplan (new)	●	●		
Develop Point Samson Masterplan (new)	●	●		
Develop Roebourne (Ieramugadu) Place Plan (new)	●	●		
Develop Karratha Place Plan (new)		●	●	
Develop Wickham Place Plan (new)	●	●		
Develop Off-Road Recreational Vehicle Plan (new)		●		
Dampier Land Transfer, following approvals and land assembly process	●	●		
Deliver Community Storage Shed Plan	●	●	●	●
Identify site and develop concepts for a large scale community facility	●	●		
Finalise Community Infrastructure Plan (new)	●			
Complete Health Services review	●			
Review Public Health Plan		●		
Develop Arts & Culture Strategy (new)	●			
Develop Library Plan (new)	●			
Develop Community Safety Plan, including addressing Family and Domestic Violence (new)	●			

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Review CCTV Plan	●			
Review Bush Fire Risk Management Plan		●		
Review Local Emergency Management Arrangements and Local Recovery Plan	●			

# GOAL 3

## Everyone is included

Everyone is free to participate in community life, without discrimination, and taking into account diverse needs across all ages and stages of life, cultural backgrounds and abilities.

### Objectives

- 3.1 Improve accessibility of the City of Karratha's facilities, places, spaces, events and infrastructure for all abilities
- 3.2 Provide, directly and through others, for the needs of young families and enabling the best start in life in the early years
- 3.3 Create opportunities for young people to engage in pro-social activities, civic life and leadership development
- 3.4 Create an aged friendly community
- 3.5 Promote safety, equal opportunity, and appreciation of all diverse groups in the community

### Priority focus areas

- Lifestyle Village and aged care facilities
- Improve Disability Access and Inclusion throughout the City
- Celebration of our diverse community, and addressing discrimination

### Success measures

Indicators	Targets
Number of initiatives and consultations conducted with the City's Youth Advisory Group each year	Increase
Participation in the City's youth programs	Increase
Percentage of City facilities that meet accessibility standards	Increase
Attendance at City events and programs for Seniors	Increase
Attendance at City-run multi-cultural events and programs	Increase
Delivery of Early Years Strategy	100%

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Diversity, Equity & Inclusion	Foster a fair, inclusive, and welcoming environment for everyone who lives, works and visits the City. Work to eliminate discrimination, promote equal access to services, and ensure that diverse voices are heard and represented in decision-making processes.	●		●	●	●	↑
Early Years	Collaborate with families, early education providers, health professionals, and community partners to support the development, wellbeing, and learning of children from birth to five years old and give every child the best possible start in life, particularly those who are vulnerable or disadvantaged.	●		●	●	●	↑
Families & Children	Work in partnership with families and professionals to provide early help, protect vulnerable children, and ensure every child has the opportunity to grow up in a safe, supportive environment.				●	●	↑
Youth	Provide safe, inclusive spaces, targeted support, and opportunities for personal and social development – empowering young people aged 11 to 25 to thrive, make positive life choices, actively contribute to their communities and reach their full potential.	●		●	●	●	—
Older Adults	Advocate for, and coordinate access to services, programs and events to help older adults aged 65 and over live fulfilling, connected, and dignified lives.	●		●	●	●	↑
Sponsorship & Grants	Provide cash and in-kind funding opportunities and partnership initiatives to support local community groups, organisations and businesses to deliver strategically aligned activities and initiatives.			●	●		—

## Key projects/actions over the next four years

While some key projects/actions are already in the pipeline (see table below), others will be added once the Early Years Strategy is complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop and implement a child safe-guarding policy	●	●	●	●
Advocate for a Lifestyle Village and Aged Care Facilities	●	●		
Audit all City of Karratha buildings for accessibility and develop a program of work to address identified issues	●	●		
Develop Equity, Diversity and Inclusion Framework		●		
Develop Early Years Strategy (new)	●			
Review Youth Plan	●			
Review Aged Friendly Strategy		●		
Review Disability Access and Inclusion Plan				●

# GOAL 4

**Our places and spaces are functional, attractive and reflect our unique identity**

Our towns are attractive, clean, green and well-maintained. This includes our parks and foreshore areas, playgrounds and picnic facilities. Great footpaths, lighting, shade, seating, water fountains, and public toilets ensure our public spaces are utilised and enjoyed.

Public art is integral to our public places and spaces, including the design of community infrastructure.

The distinctive character of our towns is retained, and we plan for development at an appropriate scale and style.

Transport options make it easy to get around within and between towns, which is especially important for young people and seniors.

## Objectives

- 4.1 Provide high amenity, well-maintained foreshores, parks, playgrounds, toilet amenities and streetscapes
- 4.2 Provide a complete network of well-maintained infrastructure assets (e.g. roads, drainage, footpaths, and lighting)
- 4.3 Advocate for and facilitate improved community transport options between and within communities
- 4.4 Plan for future development that enables growth while respecting local identity

## Priority focus areas

- Foreshore protection and enhancement
- Planting, public art, shade, seating, water stations, signage, public toilets
- Public transport solutions between and within communities
- Land use planning

## Success measures

Indicators	Targets
Community Survey ratings for performance of 'Parks, Gardens and Open Space'	Increase
Community Survey ratings for performance of 'Footpaths and Cycleways'	Increase
Community Survey ratings for performance of 'Streetscapes and Verges'	Increase
Community Survey ratings for performance of 'Foreshore and Beach Amenity'	Increase
Community Survey ratings for performance of 'Shade Provision' (new measure)	Increase
Community Survey ratings for performance of 'Connectivity and Public Transport'	Increase

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Foreshore Management	Implement Foreshore Management Plans including foreshore enhancement projects; maintain beach areas and boat ramps for community use	●					↑
Streetscapes	Maintain and enhance street and verge appearance; implement street tree planting and maintenance schedules	●					↑
Parks Maintenance	Maintain and upgrade playgrounds and park furniture; landscape parks and Council facilities including cemeteries; maintain irrigation systems and turf to provide quality sporting surfaces; maintain and develop Karratha Golf Course; manage Karratha Effluent Reuse System for the reuse of non-potable water	●					↑
Building Maintenance	Maintain all Council managed facilities including housing to be compliant with regulations and standards and fit for operational and community use	●					↑
Roads, Drainage & Footpaths	Maintain the local government sealed and unsealed road network, kerbs, drainage and footpaths	●					↑
Strategic Town Planning	Develop and apply the Local Planning Strategy and Local Planning Scheme, Scheme review and amendments; Crown Land matter referrals; City-initiated Crown Land matters	●					↑
Statutory Town Planning	Assess Development Applications; planning compliance; subdivision review						—
Building Services	Building approvals; building compliance; swimming pool inspections	●					—
Engineering Services	Prepare Civil Asset Design for capital works; approve and implement local road traffic management plans; survey for civil maintenance works; oversee the City's subdivision design standards and guidelines; manage road funding	●	●				—
Sanitation	Keep City managed facilities and public spaces clean, hygienic, free from graffiti and well presented; sweep City streets and footpaths so they are well presented and free of debris	●					—

## Key projects/actions over the next four years

While some key projects/actions are already in the pipeline (see table below), others will be added once the Place Plans are complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Dampier Townsite enhancement	●	●		
Undertake Dampier drainage study and implement upgrades	●	●	●	●
Upgrade Wickham Back Beach Boat Ramp	●	●		
Upgrade Bathgate Road	●	●	●	
Design and construct Murujuga National Park Access Road for Murujuga Aboriginal Corporation and Department of Biodiversity, Conservation and Attractions.	●	●	●	
Implement the Roebourne Streetscape Masterplan Project	●	●	●	●
Investigate shared pathway between Roebourne (Ieramugadu), Wickham and Point Samson		●		
Develop and deliver a Bus Shelter Plan (new)	●	●	●	●
Investigate and improve public transport provision	●	●	●	●
Review Coastal Hazard Risk Management and Adaptation Plan	●	●		
Review the Karratha Revitalisation Strategy		●		
Develop Karratha City Centre Precinct Structure Plan and Associated Scheme Amendment (new)	●	●	●	
Undertake Strategic Land Supply and Demands Assessment for Community Infrastructure	●			
Karratha Golf Course Driving Range relocation and new Maintenance Compound	●	●		
Fenced off-lead dog exercise area (new)	●			
Establish Shakespeare Park (new)	●	●	●	
Deliver a new public toilet in the Karratha CBD	●			
Develop Public Art Strategy and Masterplan (new)		●		
Finalise Footpath Strategy review	●			
Implement the Point Samson Foreshore Management Plan	●	●	●	●
Review Street Tree Plan		●		



Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop Weed Management Plan (new)	●			
Develop Signage Strategy (new)	●			
Develop Playground Strategy (new)		●		
Develop Public Toilet Plan (new)		●		
Develop Public Open Space Strategy (new)		●		
Review Tracks and Trails Plan		●		
Commence new Local Planning Scheme				●

# GOAL 5

## We respect and care for the natural environment

Our community has a deep affinity with the natural environment. For the Traditional Owners, Ngurra (Country) is intrinsic to life.

Our natural environment is protected and enjoyed now and for generations to come.

We promote the sustainable use of resources, particularly with respect to decarbonisation and waste minimisation, in our own operations, in the community, and in industry.

### Objectives

- 5.1 Provide waste management, resource recovery and recycling services
- 5.2 Implement sustainability measures in City operations and promote sustainability amongst community and industry
- 5.3 Conserve and enhance the natural environment for current and future generations

### Priority focus areas

- Waste management and resource recovery
- Foreshore protection and enhancement
- Environmental sustainability, including decarbonisation

### Success measures

Indicators	Targets
Community Survey ratings for performance of 'Waste Facilities'	Increase
Community Survey ratings for performance of 'Sustainability Initiatives'	Increase
Residential waste diverted from Landfill	Increase
Corporate Scope1 and Scope 2 greenhouse gas emissions (new)	Decrease

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Environment & Sustainability	Develop and implement the City's Environment and Sustainability Strategy, including energy, emissions reduction and climate action, water, waste, biodiversity, coastal management	●			●		—
Waste Management	Manage kerbside collection services including recycling and pre cyclone green waste service; manage the landfill facility at 7 Mile in Karratha including the Transfer Station, Tip Shop and recycling facilities; manage the Wickham Transfer Station; implement the City Waste Management and Resource Recovery Strategy	●					↑
Litter Control	Manage litter collection service contracts to maintain the City's appearance and reduce the impact on the natural and built environment	●					—
Open Space Management	Weed management; community environmental education; open space slashing, spraying, and maintenance	●		●			↑

## Key projects/actions over the next four years

Further actions will be added once the Waste and Resource Recovery Strategy, Environmental Sustainability Strategy and Solar Strategy for Council Facilities are complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop Waste and Resource Recovery Strategy (new)	●			
Review Environmental Sustainability Strategy	●			
Develop Solar Strategy for Council Facilities (new)	●			
Design and Construct Cell 3 & 4 at the 7 Mile Waste facility	●	●		

# GOAL 6

**The local economy is diverse and thriving, with opportunities for all**

The City of Karratha is an affordable place to live and do business.

We advocate, partner, plan and provide support for a strong and future-proofed local economy, including the fundamentals of:

- housing availability, affordability, and choice
- a wide range of local retail, hospitality and entertainment options
- a prosperous small business sector and thriving tourism industry
- improved education and training opportunities as pathways to local jobs for local people
- being a safe place to invest, diversification beyond the resources sector, and decarbonising existing industries

We are relentless in our pursuit of expanded air travel routes, including direct inter-state and international air travel options.

## Objectives

- 6.1 Advocate for, facilitate and support the provision of affordable housing choices
- 6.2 Support a diverse and sustainable local labour market
- 6.3 Support the local small and medium business sector to grow and diversify
- 6.4 Support increased education and training opportunities
- 6.5 Effectively market and promote the diverse attractions and amenities of the City of Karratha to attract residents and businesses
- 6.6 Support local tourism development and visitor services
- 6.7 Pursue expansion of the flight network (both domestic and international)

## Success measures

Indicator	Target
Availability of affordable housing choices	Increase
Community Survey ratings for performance of 'Housing'	Increase
Community Survey ratings for performance of 'Business Development and Support'	Increase
Number of local Pilbara Kimberly University Centre (PKUC) graduates	Increase
Value of local tourism sector	Increase
Number of destinations available from Karratha Airport	Increase

## Priority focus areas

- Affordable and diverse housing
- Higher education, training and innovation
- Tourism development
- Small to medium business support and diversification
- Aboriginal economic participation
- Interstate and inter-national connections

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Housing	Advocacy, partnership, and facilitation to increase land development and options for diverse, affordable housing	●			●	●	↑
Economic Development	Strategy and partnerships for business support, investment attraction and diversification, and City investment and partnerships; small and medium business support and economic development grants	●		●	●	●	—
Tourism Development	Support the development of tourism business, infrastructure and projects; provide for the development, attraction and promotion of tourism events	●		●	●	●	
Visitor Servicing	Deliver visitor services, including information, booking services, and retail through the Karratha Visitor Centre; manage nature based and overflow camping	●			●		—
Airport Management	Manage Karratha Airport operations; safety and compliance; commercial functions	●				●	↑

## Key projects/actions over the next four years

While some key projects/actions are already in the pipeline (see table below), others will be added once the Economic Development and Tourism Strategy and Visitor Information Services Review are complete.

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop and implement Housing Action Plan, including initiatives related to land availability, service worker accommodation, and mixed sizing of developments	●	●	●	●
Complete construction of 6 Houses in Hancock Way, Bulgarra	●			
Partner with Development WA to progress the Mulataga Subdivision	●	●	●	●
Establish management frameworks for The Quarter HQ and Service Worker Accommodation	●	●		
Upgrade Karratha airport airside cables and apron lighting; extend Karratha airport runway		●		
Pursue Karratha airport additional air travel options including international services	●	●	●	●
Investigate opportunity for new Tourist Park	●	●		

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Develop Economic Development and Tourism Strategy (new)	●			

# GOAL 7

**Our civic leaders are innovative, listening and balanced in meeting community needs**

We provide strong, dynamic, innovative and proactive leadership. We engage with our community in a meaningful way, listen and respond. The community sees the actions we take through regular updates on progress.

People understand that other parties, particularly industry and State and Federal Governments play a key role in the community's future. With the community's strong support, Council goes into bat for them, through effective partnerships and advocacy.

We take a place-based approach and balance investment across all the towns in the district, reflecting local needs, especially in townscapes and facilities.

## Objectives

- 7.1 Engage with the community on what matters to them, in ways that inspire participation by all
- 7.2 Advocate and partner with government and industry for the wellbeing and future of the community
- 7.3 Ensure the City is well governed and managed
- 7.4 Provide the community with responsive customer service
- 7.5 Provide strong financial management and transparency
- 7.6 Deliver a place response that responds to unique needs

## Priority focus areas

- Proactive community engagement with all segments of the community
- Industry and government advocacy and partnerships
- Equalise townscape standards across the towns

## Success measures

Indicators	Targets
Community Survey ratings for performance of 'Engagement and Communication Activities'	Increase
Overall community satisfaction with the City of Karratha as a 'Place to Live'	Increase
Community Survey ratings for performance of 'Financial Management'	Increase
Deliver Advocacy Plan actions	100%

## Services

Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Strategic Communications and Media	Communicate key information to the public and keep the Council connected with the community; prepare statutory documents like the annual report; work with the media; run public relations campaigns; and manage communications during emergencies.	●					—
City Promotions	Develop and implement integrated communications and marketing campaigns to promote council's services, programs and events, including digital communications (social media, newsletters), corporate communications, and website content and design.	●					
Community Engagement	Provide opportunities for the community to participate in decision-making, share feedback, and contribute to shaping local policies, projects, programs, and services through methods such as public forums, surveys, workshops, advisory groups, and digital platforms.	●		●	●		↑
Advocacy & Government Relations	Advocacy and information sharing including liaison with other levels of government, media and political visits; develop council's advocacy position; establish and maintain strategic relationships with government entities; and maximize the benefits of memberships with Regional Capitals Australia and other relevant organisations.				●	●	—
Industry Partnerships	Support the development, coordination, and management of partnerships between the City and Industry, to ensure collaborative efforts align with the City's strategic goals and enhance the delivery of programs, services, and community outcomes.				●	●	—
Council Support	Provide Council and Committee meeting support, arrange and prepare workshops and presentations, coordinate Council training and development, and manage the Advisory Group and Council request process.	●					—



Service	Description	Deliver	Regulate	Empower	Partner	Advocate	Level of service change in next four years?
Customer Service	Deliver customer service through various channels (counter at Council offices, phone, mail and email enquiries and services, and after hours). Respond to a wide range of enquiries related to all council services, offering timely assistance that meets customer needs.	●					↑
Cemetery Management	Planning and managing cemetery provision and related services	●					—
Property Management	Residential and commercial property management	●	●		●	●	↑

### Key projects/actions over the next four years

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Customer service review (Business Transformation Project)	●	●	●	
Review and enhance the City's brand identity and website	●	●		
Investigate expansion of the Wickham/Roebourne Cemetery, 2 Mile Cemetery Plot & Family Identification	●	●		
Investigate and pilot smart technology options for the operation, monitoring and control of facilities and infrastructure	●	●		
Progress, and advocate for, the delivery of Karratha 2050 (new)	●	●	●	●
Develop Advocacy Plan (new)	●			

## ENABLING SERVICES

The following services underpin the City's ability to deliver services and facilities to the community. They are mainly delivered to internal customers.

**Project Management** Responsible for the development and use of the City's Project Management Framework and reporting, including expertise in the design and management of infrastructure projects.

**Depot & Stores** Provide stock purchasing, stores and chemical management at the City's Operation Centre. Deliver an internal courier service across City management facilities.

**Plant & Fleet** Maintain the City's light fleet and heavy plant and plans and implement the City's fleet and plant replacement program.

**Business Performance** Drive a program of change and business improvement through mechanisms such as business transformation plans, service plans and performance reporting.

**Finance** Provide financial services such as the annual budget and financial strategy, accounting and auditing, rates administration, debt recovery, financial reports, and asset register. Oversee financial risks and the procurement of goods and services. Ensure compliance with standards and regulations.

**People & Culture** Provide specialist advice and assistance on staff matters, including workforce planning, culture, capability, and performance. Deliver payroll and ensure enterprise agreements, contracts and policies are legally compliant. Drive a positive health and safety culture.

**Governance & Policy** Responsible for policy framework oversight, delegations and authorisations, election coordination, legal and leasing, local law administration, and compliance. Manage Council's privacy obligations and respond to Freedom of Information requests. Coordinate risk management activity, including internal and external audits, risk registers, insurance, and business continuity planning.

**Procurement & Contracts** Manage procurement and contracts to acquire goods, services and works through a formal process that ensures transparency, accountability, and value for money.

**Information Technology** Provide a stable, secure, and responsive ICT environment, including enterprise systems and technology management, ICT Infrastructure management, digital transformation and innovation enablement, as well as data governance and analytics support.

**Knowledge and Records Management** Ensure records are kept secure and easily accessible when needed.

**Strategic Asset Management** Long term planning and management of infrastructure to support community needs and service delivery. Ensure that assets are effectively maintained, renewed, or replaced to provide optimal value over their lifecycle while meeting financial and strategic goals.

## Key projects/actions over the next four years – enabling services

Project/action	25/ 26	26/ 27	27/ 28	28/ 29
First Nations Traineeship Programme (Pilot)	●	●	●	
Transition to new Enterprise Resource Planning (ERP) Core Business Systems	●	●		
Plan for the development of a new Karratha Civic Centre	●	●	●	●
Progress a Strategic Planning Framework that captures the City's strategies and plans and ensure action plans are prepared and tracked	●	●		
Create a project management framework and prioritisation process	●	●		
Continue to deliver a Business Transformation Plan to improve organisational culture, workplace safety, processes and systems, for the benefit of our customer and our employees.	●	●	●	●

# RESOURCING THE PLAN

## Overview

The three key mechanisms for resourcing the Council Plan are the Long Term Financial Plan, Asset Management Plans and Workforce Plan. These form part of Western Australia's Integrated Planning and Reporting Framework as shown on page 10. Each of these are outlined below.

## Long Term Financial Plan

The City has a Long Term Financial Plan (LTFP), which is a ten year 'rolling' plan. It is refined and updated through each year's Annual Budget. More substantial reviews occur every second year.

Identifying resourcing requirements is fundamental to prioritisation, which is how Council balances aspirations with affordability. This is essential to achieving and demonstrating financial sustainability.

The LTFP is a key tool in the prioritisation process and ensures the Council Plan is financially viable. The LTFP identifies key assumptions including demographic projections, rating base growth, consumer price index (or local government cost index), and interest rates.

Major capital and operational expenditure identified in the Council Plan are included in the LTFP. The LTFP also reflects the City's key financial policies.

## Asset Management Plans

The City ensures assets are well managed through Asset Management Plans (AMPs). The effective management of assets is crucial to the sustainable delivery of local government services. The City holds a large portfolio of long-lived assets, so it is critical to plan and prioritise the maintenance, renewal and eventual replacement of those assets, manage upgrades, and provide for the acquisition of new assets as required.

The City takes a "whole of life" view of asset management and ensures the plans and costings are robust.

## Workforce Plan

The Workforce Plan addresses the skills, expertise and knowledge required by the organisation; the desired organisational culture and how to develop it; what organisational structure will work best; recruitment and retention in the context of labour market challenges and opportunities; and the facilities and equipment needed to support a productive and inclusive workforce.

The Workforce Plan identifies the costs of the workforce, and also has regard to other regulatory requirements such as Workplace Health and Safety, Equal Employment Opportunity and the Disability Access and Inclusion Plan.

## STAYING ON TRACK

Risk	Risk controls
Core changes to role of Local Government and/or funding	<ul style="list-style-type: none"> <li>■ LTFP and Budget</li> <li>■ Lobbying and advocacy</li> </ul>
Breakdown in relationship between Mayor/Council and CEO	<ul style="list-style-type: none"> <li>■ Code of Conduct and relevant policies</li> <li>■ Regular meetings CEO/City Mayor</li> <li>■ CEO performance review process</li> <li>■ Councillor induction and training</li> </ul>
Breakdown in relationships amongst Councillors	<ul style="list-style-type: none"> <li>■ Code of Conduct and relevant policies</li> <li>■ Councillor induction and training</li> <li>■ Conflict resolution process</li> </ul>
Reduced community awareness and engagement with Council's direction	<ul style="list-style-type: none"> <li>■ Communications</li> <li>■ Community engagement</li> </ul>
Increased contractor and/or materials costs putting pressure on capital program	<ul style="list-style-type: none"> <li>■ Rigor of project management</li> <li>■ LTFP and Budget</li> <li>■ Asset Management Plans</li> </ul>
Employee cost rises above assumption	<ul style="list-style-type: none"> <li>■ LTFP and Budget</li> <li>■ Workforce Plan</li> </ul>
Reduced external grants/funding	<ul style="list-style-type: none"> <li>■ LTFP and Budget</li> <li>■ Lobbying and advocacy</li> </ul>
Misappropriation of funds	<ul style="list-style-type: none"> <li>■ Policies and Procedures</li> <li>■ Audit controls</li> </ul>
Staff turnover and recruitment difficulty	<ul style="list-style-type: none"> <li>■ Workforce Plan</li> </ul>
Lack of available skilled contractors/suppliers	<ul style="list-style-type: none"> <li>■ Tender and Procurement Process</li> <li>■ Workforce Plan</li> </ul>
Disasters i.e. COVID 19 re-emergence/other pandemic/bushfire/flood/storm	<ul style="list-style-type: none"> <li>■ Local Emergency Management</li> <li>■ Business continuity arrangements</li> </ul>

### Risk Management

The City of Karratha maintains a robust strategic and operational risk management system. The table on the left identifies the key strategic risks associated with this Council Plan and the controls that are (or would be) applied to mitigate those risks.

### Monitoring and Reporting

The City's regular communication channels will be utilised to notify the community of progress or significant changes in connection with the Council Plan.

In addition, there will be annual updates on progress published in each year's Annual Report, and provided to the community separately.

Once the 4-year projects and actions are added to the plan, forming the Council Plan, these will be monitored by the Council quarterly.

## APPENDIX 1: CONSOLIDATED KEY PROJECTS/ACTIONS

Goal	Project/action	25/ 26	26/ 27	27/ 28	28/ 29
Goal 1 We respect Aboriginal peoples' Cultural Authority and connection to Country	Develop and implement a Reconciliation Action Plan (new)	●	●	●	●
	Establish a process for engagement and relationship building with Aboriginal leaders and the wider Aboriginal community, including leadership meetings between the City's leaders and leaders within the Aboriginal community	●			
	Work in partnership with Ngarluma Aboriginal Corporation on access to the Yaburara Trail and broader Karratha hills	●	●	●	●
Goal 2 Our community is welcoming, connected, vibrant, healthy, and safe	Karratha Leisureplex upgrades (water slide, outdoor court enclosure, carpark adjacent to oval)	●	●		
	Kevin Richards Memorial Oval redevelopment (multi-purpose hardcourts, upgrade pavillion, carpark and road linkages)	●	●	●	
	Karratha Bike Facility (new)	●	●		
	Dampier Masterplan delivery	●	●	●	●
	Windy Ridge Recreation Precinct development (new)	●	●	●	
	Hampton Oval lighting (new)	●	●		
	Wickham Recreation Precinct Hard Court Shade (new)	●	●	●	
	Wickham Recreation Precinct Oval upgrade	●			
	Wickham Recreation Precinct Sports Pavillion (new)			●	●
	Wickham Bike Facility (new)	●			
	Wickham South Youth Recreation Area (new)	●			
	Roebourne Recreation Precinct development (new and upgrade)	●	●	●	●
	Point Samson entry statement (new)	●			
	Point Samson entrance bay upgrade	●	●		
	Pope's Nose upgrade	●			

Goal	Project/action	25/ 26	26/ 27	27/ 28	28/ 29
	Review Karratha LeisurePlex Improvement Plan		●		
	Review Red Earth Arts Precinct Improvement Plan			●	
	Develop Wickham Recreation Precinct Improvement Plan (new)		●		
	Undertake Water Park feasibility	●			
	Review Dampier Masterplan	●			
	Review Searipple Masterplan		●		
	Develop Richardson Way Masterplan (new)	●			
	Develop Bulgarra Oval Masterplan (new)	●	●		
	Develop Point Samson Masterplan (new)	●	●		
	Develop Roebourne (Ieramugadu) Place Plan (new)	●	●		
	Develop Karratha Place Plan (new)		●	●	
	Develop Wickham Place Plan (new)	●	●		
	Develop Off-Road Recreational Vehicle Plan (new)		●		
	Dampier Land Transfer, following approvals and land assembly process	●	●		
	Deliver Community Storage Shed Plan	●	●	●	●
	Identify site and develop concepts for a large scale community facility	●	●		
	Finalise Community Infrastructure Plan (new)	●			
	Complete Health Services review	●			
	Review Public Health Plan		●		
	Develop Arts & Culture Strategy (new)	●			
	Develop Library Plan (new)	●			
	Develop Community Safety Plan, including addressing Family and Domestic Violence (new)	●			
	Review CCTV Plan	●			

Goal	Project/action	25/ 26	26/ 27	27/ 28	28/ 29
	Review Bush Fire Risk Management Plan		●		
	Review Local Emergency Management Arrangements and Local Recovery Plan	●			
Goal 3 Everyone is included	Develop and implement a child safe-guarding policy	●	●	●	●
	Advocate for a Lifestyle Village and Aged Care Facilities	●	●		
	Audit all City of Karratha buildings for accessibility and develop a program of work to address identified issues	●	●		
	Develop Equity, Diversity and Inclusion Framework		●		
	Develop Early Years Strategy (new)	●			
	Review Youth Plan	●			
	Review Aged Friendly Strategy		●		
	Review Disability Access and Inclusion Plan				●
Goal 4 Our places and spaces are functional, attractive, and reflect our unique identity	Dampier Townsite enhancement	●	●		
	Undertake Dampier drainage study and implement upgrades	●	●	●	●
	Upgrade Wickham Back Beach Boat Ramp	●	●		
	Upgrade Bathgate Road	●	●	●	
	Design and construct Murujuga National Park Access Road for Murujuga Aboriginal Corporation and Department of Biodiversity, Conservation and Attractions.	●	●	●	
	Implement the Roebourne Streetscape Masterplan Project	●	●	●	●
	Investigate shared pathway between Roebourne (Ieramugadu), Wickham and Point Samson		●		
	Develop and deliver a Bus Shelter Plan (new)	●	●	●	●
	Investigate and improve public transport provision	●	●	●	●
	Review Coastal Hazard Risk Management and Adaptation Plan	●	●		
	Review the Karratha Revitalisation Strategy		●		



Goal	Project/action	25/ 26	26/ 27	27/ 28	28/ 29
	Develop Karratha City Centre Precinct Structure Plan and Associated Scheme Amendment (new)	●	●	●	
	Undertake Strategic Land Supply and Demands Assessment for Community Infrastructure	●			
	Karratha Golf Course Driving Range relocation and new Maintenance Compound	●	●		
	Fenced off-lead dog exercise area (new)	●			
	Establish Shakespeare Park (new)	●	●	●	
	Deliver a new public toilet in the Karratha CBD	●			
	Develop Public Art Strategy and Masterplan (new)		●		
	Finalise Footpath Strategy review	●			
	Implement the Point Samson Foreshore Management Plan	●	●	●	●
	Review Street Tree Plan		●		
	Develop Weed Management Plan (new)	●			
	Develop Signage Strategy (new)	●			
	Develop Playground Strategy (new)		●		
	Develop Public Toilet Plan (new)		●		
	Develop Public Open Space Strategy (new)		●		
	Review Tracks and Trails Plan		●		
	Commence new Local Planning Scheme				●
Goal 5 We respect and care for the natural environment	Develop Waste and Resource Recovery Strategy (new)	●			
	Review Environmental Sustainability Strategy	●			
	Develop Solar Strategy for Council Facilities (new)	●			
	Design and Construct Cell 3 & 4 at the 7 Mile Waste facility	●	●		
Goal 6 The local economy is diverse and thriving, with opportunities for all	Develop and implement Housing Action Plan, including initiatives related to land availability, service worker accommodation, and mixed sizing of developments	●	●	●	●
	Complete construction of 6 Houses in Hancock Way, Bulgarra	●			

Goal	Project/action	25/ 26	26/ 27	27/ 28	28/ 29
	Partner with Development WA to progress the Mulataga Subdivision	●	●	●	●
	Establish management frameworks for The Quarter HQ and Service Worker Accommodation	●	●		
	Upgrade Karratha airport airside cables and apron lighting; extend Karratha airport runway		●		
	Pursue Karratha airport additional air travel options including international services	●	●	●	●
	Investigate opportunity for new Tourist Park	●	●		
	Develop Economic Development and Tourism Strategy (new)	●			
Goal 7 Our civic leaders are innovative, listening and balanced in meeting community needs	Customer service review (Business Transformation Project)	●	●	●	
	Review and enhance the City's brand identity and website	●	●		
	Investigate expansion of the Wickham/Roebourne Cemetery, 2 Mile Cemetery Plot & Family Identification	●	●		
	Investigate and pilot smart technology options for the operation, monitoring and control of facilities and infrastructure	●	●		
	Progress, and advocate for, the delivery of Karratha 2050 (new)	●	●	●	●
	Develop Advocacy Plan (new)	●			
Enabling Services	First Nations Traineeship Programme (Pilot)	●	●	●	
	Transition to new Enterprise Resource Planning (ERP) Core Business Systems	●	●		
	Plan for the development of a new Karratha Civic Centre	●	●	●	●
	Progress a Strategic Planning Framework that captures the City's strategies and plans and ensure action plans are prepared and tracked	●	●		
	Create a project management framework and prioritisation process	●	●		
	Continue to deliver a Business Transformation Plan to improve organisational culture, workplace safety, processes and systems, for the benefit of our customer and our employees.	●	●	●	●

## APPENDIX 2: STRATEGIES AND PLANS

Key	New	●	Review	■	Implementation	
	Primary	★	Other	●		

Project/action	25/ 26	26/ 27	27/ 28	28/ 29	Contribution to Goals						
					1	2	3	4	5	6	7
Reconciliation Action Plan	●				★	●	●	●	●	●	●
Point Samson Masterplan	●	●				★	●	●			●
Dampier Masterplan	■					★	●	●			●
Roebourne (Ieramugadu) Place Plan	●	●			●	★	●	●			●
Karratha Place Plan		●	●			★	●	●			●
Wickham Place Plan	●	●				★	●	●			●
Karratha LeisurePlex Improvement Plan		■				★	●	●			
Red Earth Arts Precinct Improvement Plan			■			★	●	●			
Wickham Recreation Precinct Improvement Plan		●				★	●	●			
Roebourne Recreation Precinct Masterplan					●	★	●	●			
Searipple Masterplan		■				★	●	●			
Richardson Way Masterplan	●					★	●	●			
Bulgarra Oval Masterplan	●	●				★	●	●			
Off-Road Recreational Vehicle Plan		●				★			●		
Community Storage Shed Plan					●	★					
Community Infrastructure Plan	●				●	★	●	●			
Public Health Plan		■			●	★					
Arts & Culture Strategy	●				●	★					

Project/action	25/ 26	26/ 27	27/ 28	28/ 29	Contribution to Goals						
					1	2	3	4	5	6	7
Library Plan	●				●	★	●	●			
Community Safety Plan	●				●	★	●	●			
CCTV Plan	■					★		●		●	
Bush Fire Risk Management Plan		■				★			●	●	
Local Emergency Management Arrangements and Local Recovery Plan	■					★			●	●	
Early Years Strategy	●				●	●	★				
Youth Plan	■				●	●	★	●			
Aged Friendly Strategy		■			●	●	★	●			
Disability Access and Inclusion Plan				■	●	●	★				
Bus Shelter Plan	●					●		★			
Coastal Hazard Risk Management and Adaptation Plan	■	■						★	●		
Karratha Revitalisation Strategy		■				●		★		●	
Karratha City Centre Precinct Structure Plan and Associated Scheme Amendment	●	●	●			●		★		●	
Public Art Strategy and Masterplan		●			●	●		★		●	
Footpath Strategy	■					●	●	★			
Street Tree Plan		■				●		★	●		
Weed Management Plan	●							★	●		
Signage Strategy	●					●		★		●	
Playground Strategy		●				●	●	★			
Public Toilet Plan		●				●		★			
Public Open Space Strategy		●				●		★	●		
Tracks and Trails Plan		■				●		★	●	●	
Local Planning Strategy						●		★	●	●	
Local Planning Scheme				■		●		★	●	●	

Project/action	25/ 26	26/ 27	27/ 28	28/ 29	Contribution to Goals						
					1	2	3	4	5	6	7
Waste and Resource Recovery Strategy	●							●	★		
Environmental Sustainability Strategy	■								★		
Solar Strategy for Council Facilities	●								★		
Economic Development and Tourism Strategy	●				●	●		●		★	
Housing Action Plan	●							●		★	
Airport Masterplan										★	
Karratha 2050	●				●	●	●	●	●	●	★
Advocacy Plan	●				●	●	●	●	●	●	★
Business Transformation Plan					★	★	★	★	★	★	★